

HOW TO READ YOUR WATER BILL...

The back of your bill has an explanation of the rate structure, as well as bill payment and contact information.

- 1 Use the account number when you contact us.
- 2 Date payment must be received before incurring a late fee.
- 3 Total number of days billed this month. Water usage charges may vary depending on number of days in the billing cycle.
- 4 Billing is based on Winter Average for residential customers and Annual Average for non-residential customers. Multiply this gallon amount by the number of days in the billing cycle (#3) for your current month's Winter or Annual average. [More info.](#)
- 5 Beginning date and end date of this billing period
- 6 Last meter reading and meter reading for this month in gallons. Reading is converted to gallons to calculate charges. One cubic foot = 7.48 gallons.
- 7 Water is charged in 1,000-gallon units. For example, 7,000 gallons shows as 7.00. This is the total amount of water used in the billing period.
- 8 RATE STRUCTURE – Breakdown of water usage charged in each Tier. [More info.](#)
- 9 This section includes all other charges for specific services. The Monthly Customer Service Fee covers overhead costs for meter reading, meter maintenance, and billing operations.
- 10 Watch here for important information about your water services.
- 11 A history of customer's water use.
- 12 This portion to be detached and returned with payment. A 10% late fee is charged if payment is not received by the due date.

The Unified Government of Athens-Clarke County
Public Utilities Water Business Office
P.O. Box 16869
Atlanta, GA 30321-0869
Telephone: 706-613-3500
24 hour Emergency Service: 706-613-3481
www.accgov.com/publicutilities

Customer
Account Number: 55555-666777
Rate Class: Residential
Service Location: 123 Water Street
Bill Date: 08/19/2018
Due Date: 09/10/2018
From / To Date: 07/07/18 -- 08/11/18
Days in Billing Cycle: 35
Winter Average: 133 Gallons Per Day
Total Amount Due: \$135.48

Bank Draft Customer

Meter Number	Previous Reading	Current Reading	Service	Usage (X 1000 gallons)	Unit Charge	Usage Charge	Sub-Totals	
12345678	35817	36753	Water Total Usage	7.00			51.35	
			Tier 1	4.66	X \$5.56	\$25.91		
			Tier 2	0.46	X \$6.95	\$3.20		
			Tier 3	0.70	X \$8.34	\$5.84		
			Tier 4	1.18	X \$13.90	\$16.40		
			SW MONTHLY CUST SVC FEE				8.55	
			SW CONSUMPTION CHARGE	7.00 X \$ 6.44			45.08	
			WA MONTHLY CUST SVC FEE				8.55	
			WA METER REPLACEMENT				0.35	
			RC ROLLCART SERVICE				21.60	
							TOTAL DUE	\$135.48

13 Month Consumption (1000 Gallons)

Month	Consumption (1000 Gallons)
J	8.5
A	10.5
S	11.5
O	10.5
N	6.5
D	5.5
J	5.5
F	5.5
M	6.5
A	6.5
M	6.5
J	6.5
J	6.5
A	6.5
V	6.5
G	6.5

Message Area

REMITTANCE STUB – TEAR OFF AND RETURN WITH PAYMENT
Do not send correspondence to this address – turn over for contact information
Please do not fold, staple or gem clip – Allow 5 days for mail

THE UNIFIED GOVERNMENT OF ATHENS-CLARKE COUNTY
PUBLIC UTILITIES WATER BUSINESS OFFICE
P.O. Box 117095
Athens, GA 30368-7095

Bank Draft – Do Not Pay

Account Number	Current Charges	Balance Forward	TOTAL DUE
55555-666777	\$135.48	\$0.00	\$135.48

THE UNIFIED GOVERNMENT OF ATHENS-CLARKE COUNTY
PUBLIC UTILITIES WATER BUSINESS OFFICE
P.O. Box 16869
Atlanta, GA 30321-0869

Lily Anne Phibian
123 Water Street
Athens, GA 30606-4636

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