



N1

**North Elevation: 9 x9  
window.**

Google



**John Doude**

**Oconee Elite**

**Jul 20, 2025 | 6 Photos**



**HBC**

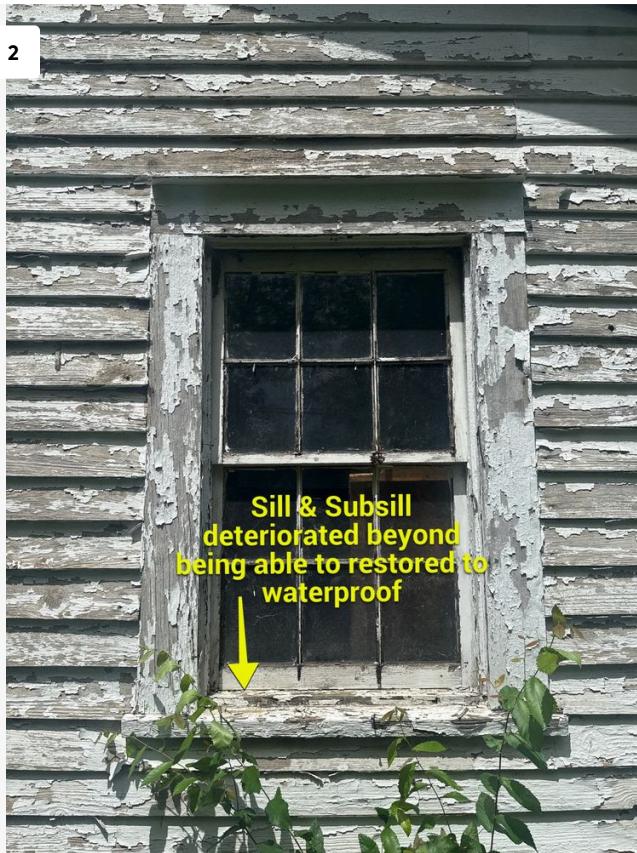
# Section 1

1



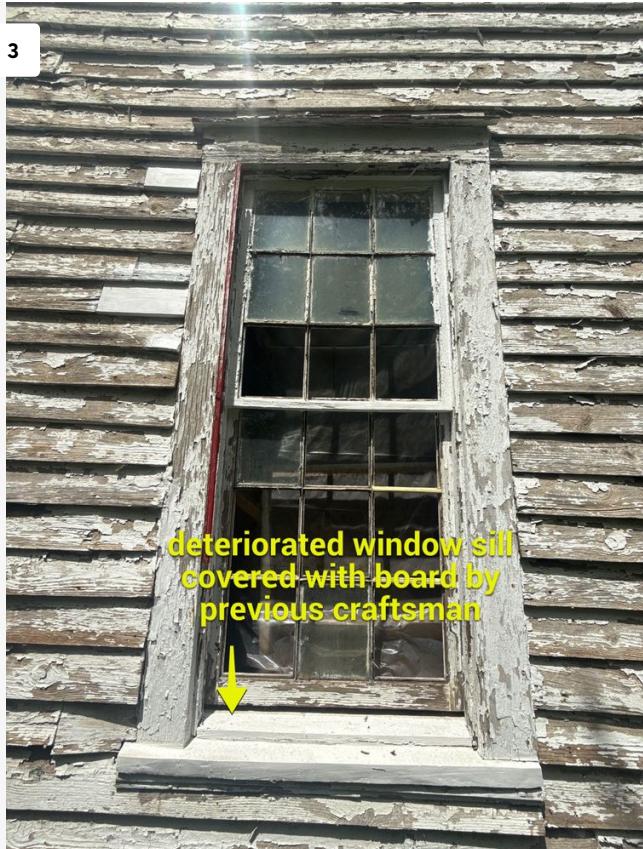
Windows exposed to weather, not covered by porch. substantial window frame deterioration, and water intrusion risk.

2



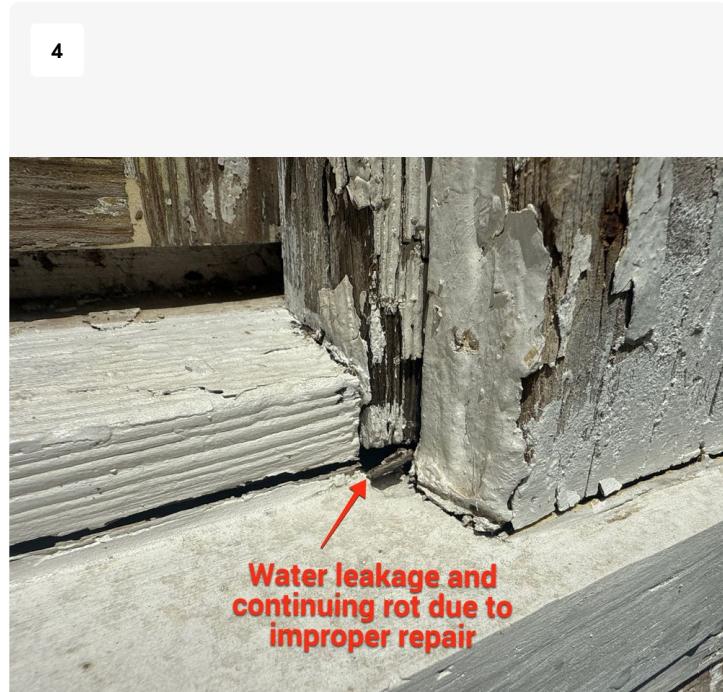
Window frame deteriorated at bottom  
Window sill & jambs leaking water into home.  
This window is exposed to the weather, and putty, epoxy, modern soft pine wood, will not be a durable option here. This window need proper head flashing, drip cap, & waterproofing beneath subsill to ensure a leak-proof installation.

Project: Sujatha Dhanabalan  
Date: Jun 19, 2025, 3:05 PM  
Creator: John Doude



This window has been repaired by a previous craftsman. The Sill nose is a crude repair. There is a piece of wood nailed down on top of the original sill. The jambs are rotted out at the bottom. This window leaks water into the home, and caulk will only fix that for a few years. only an experienced window manufacturer knows how to build these frames in a way that won't leak. Even expert craftsmen do not have the expertise and equipment to repair windows for long term waterproofing.

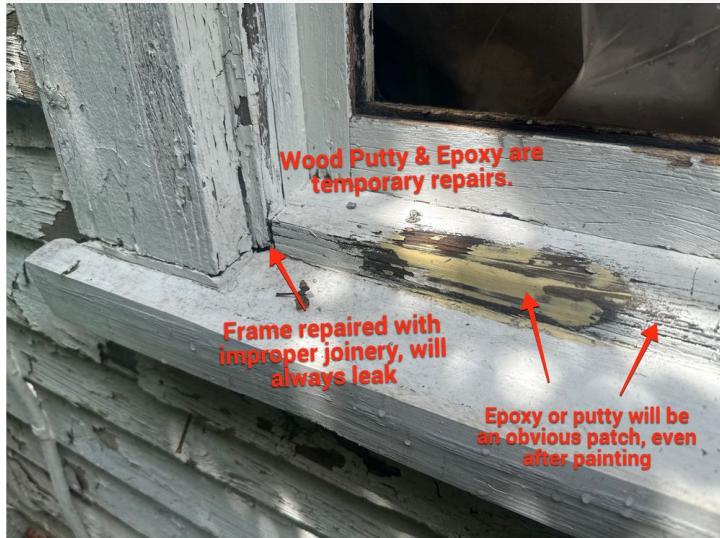
Project: Sujatha Dhanabalan  
Date: Jun 19, 2025, 3:05 PM  
Creator: John Doude



Improper repairs like this are a common cause of water infiltration, fungal growth, and wood rot within wall systems.

Project: Sujatha Dhanabalan  
Date: Jun 19, 2025, 3:06 PM  
Creator: John Doude

5



This window has had a repair attempted, but it would be mostly wood filler by the time it was completed, and it would still probably leak, anyway.

Traditional window frames require precise joinery to provide a watertight solution. Repairs of this critical part of the window where the jamb meets the sill almost always leak, causing further hidden deterioration of the wall system within the home.

6



previous framing repair prevents counterweights from being installed to restore operation of existing sashes.

# Customer Quote



Pella Corporation  
pella.com

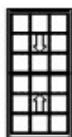
Oconee Elite Home Improvement  
862 Harmony Rd

EATONTON, GA 31024-5840  
(318) 4551059

**Distributed by:** Pella Window and Door of Georgia, Inc.

| Customer Name   | Deliver To Address                                 | Order Information  |
|---|--|--|
| Sujatha Dhanabalan<br>232 Satula Ave<br>Athens, GA<br><b>Primary Phone:</b> | Sujatha Dhanabalan<br>232 Satula Ave<br>Athens, GA | <b>Estimated Delivery Date:</b> None<br><b>Order Number:</b> 082<br><b>Quote Number:</b> 19218907<br><b>Final Wall Depth:</b><br><b>Customer PO:</b> |

| Outside View | Line # | Qty | Description |
|--------------|--------|-----|-------------|
|--------------|--------|-----|-------------|



1 1 Pella Reserve, Traditional Double Hung

Location: N 1

**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"  
**Exterior Color / Finish:** Primed, Primed Wood  
**Interior Color / Finish:** Unfinished Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Spoon-Style Lock, Brown, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor  
**Screen:** No Screen  
**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-01143-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, FPA FL14342, STC 26, OITC 22, Clear Opening Width 33.125, Clear Opening Height 32.062, Clear Opening Area 7.375373, Egress Meets minimum clear opening and 5.7 sq.ft  
**Grille:** ILT, No Custom Grille, 7/8", Traditional (3W3H / 3W3H), Putty Glaze, Ogee  
**Wrapping Information:** No Attachment Method, No Exterior Trim, 4 9/16", 4 3/4", Standard Four Sided Jamb Extension, Factory Applied, Manufacturer Recommended Clearance, Perimeter Length = 219".

| Outside View | Line # | Qty | Description |
|--------------|--------|-----|-------------|
|--------------|--------|-----|-------------|

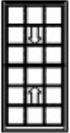


2 1 Pella Reserve, Traditional Double Hung

Location: W 1

**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"  
**Exterior Color / Finish:** Primed, Primed Wood  
**Interior Color / Finish:** Unfinished Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Spoon-Style Lock, Brown, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor  
**Screen:** No Screen  
**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-01143-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, FPA FL14342, STC 26, OITC 22, Clear Opening Width 33.125, Clear Opening Height 32.312, Clear Opening Area 7.432882, Egress Meets minimum clear opening and 5.7 sq.ft  
**Grille:** ILT, No Custom Grille, 7/8", Traditional (3W3H / 3W3H), Putty Glaze, Ogee  
**Wrapping Information:** No Attachment Method, No Exterior Trim, 4 9/16", 4 3/4", Standard Four Sided Jamb Extension, Factory Applied, Manufacturer Recommended Clearance, Perimeter Length = 220".

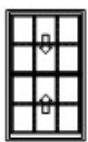
For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

| Outside View  | Line # | Qty | Description                                   |
|---|--------|-----|---|
|  | 3      | 1   | <b>Pella Reserve, Traditional Double Hung</b> |

Location: W 2

**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"  
**Exterior Color / Finish:** Primed, Primed Wood  
**Interior Color / Finish:** Unfinished Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Spoon-Style Lock, Brown, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor  
**Screen:** No Screen  
**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-01143-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, FPA FL14342, STC 26, OITC 22, Clear Opening Width 33.125, Clear Opening Height 32.312, Clear Opening Area 7.432882, Egress Meets minimum clear opening and 5.7 sq.ft  
**Grille:** ILT, No Custom Grille, 7/8", Traditional (3W3H / 3W3H), Putty Glaze, Ogee  
**Wrapping Information:** No Attachment Method, No Exterior Trim, 4 9/16", 4 3/4", Standard Four Sided Jamb Extension, Factory Applied, Manufacturer Recommended Clearance, Perimeter Length = 220".

| Outside View | Line # | Qty | Description |
|--------------|--------|-----|-------------|
|--------------|--------|-----|-------------|

4 1 **Pella Reserve, Traditional Double Hung**

Location: W 3

**1: SizeNon-Standard Size Double Hung, Equal**  
**General Information:** Standard, Luxury, Wood, Pine, 4 3/8", 4 3/16"  
**Exterior Color / Finish:** Primed, Primed Wood  
**Interior Color / Finish:** Unfinished Interior  
**Sash / Panel:** Putty Glaze, Ogee, Standard, No Sash Lugs  
**Glass:** Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude  
**Hardware Options:** Spoon-Style Lock, Brown, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor  
**Screen:** No Screen  
**Performance Information:** U-Factor 0.29, SHGC 0.25, VLT 0.47, CPD PEL-N-234-01143-00001, Performance Class CW, PG 45, Calculated Positive DP Rating 45, Calculated Negative DP Rating 45, FPA FL14342, STC 26, OITC 22, Clear Opening Width 32.625, Clear Opening Height 25.562, Clear Opening Area 5.791391, Egress Meets minimum clear opening and 5.7 sq.ft  
**Grille:** ILT, No Custom Grille, 7/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee  
**Wrapping Information:** No Attachment Method, No Exterior Trim, 4 9/16", 4 3/4", Standard Four Sided Jamb Extension, Factory Applied, Manufacturer Recommended Clearance, Perimeter Length = 192".

## Thank You For Your Interest In Pella® Products

### **PELLA WARRANTY:**

Pella® products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella® products and proper management of moisture within the wall system. Neither Pella Corporation nor the branch will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen® [or any other accessory] to the product. You should consult your local building code to ensure your Pella® products meet local egress requirements.

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Customer Signature

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Pella Contractor Signature

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Date

---

Date

### **Order Totals**

|                      |                    |
|----------------------|--------------------|
| Taxable Subtotal     | \$14,446.10        |
| Sales Tax            | \$0.00             |
| Non-taxable Subtotal | \$0.00             |
| <b>Total</b>         | <b>\$14,446.10</b> |

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For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at [www.pella.com](http://www.pella.com)

# Pella® Reserve™

## Traditional Wood & Clad/Wood



Exquisitely designed windows and doors with unparalleled historical detailing.

Double-Hung Interior



Double-Hung Exterior



- **Easy-to-learn Pella Steady Set™ interior installation system**

Pella Steady Set Interior Installation System is a revolutionary, award-winning and safer way to install new construction windows.<sup>1</sup> The simple system is the fastest, most labor efficient wood window installation system with uncompromising quality.<sup>2</sup> Available on select windows.

- **Historical Details**

Our most historically authentic line of wood windows and patio doors. Featuring through-stile construction, deliberate proportions and intricate profiles. Pella Reserve – Traditional products are the ideal choice for historical renovations and traditional building projects.

- **Authentic hardware**

Complement your project with historically authentic spoon-lock window hardware. Our Antiek casement window hardware is inspired by period furniture to deliver authentic traditional style.

- **Architectural interest**

Pella's Integral Light Technology® grille helps capture the look of true-divided-light without sacrificing energy performance. Further your aesthetic with the putty profile, recreated with historically accurate angles to provide meaningful depth and a realistic shadow. Pella Reserve products offer the industry's deepest sash dimension.

- **Virtually unlimited customization**

If you can dream it, we can build it with our most customizable product line. From extra tall to extra wide, Pella can craft unique windows that complement your aesthetic. Custom sizes, grille patterns and designs, finishes, wood types and glass options are available.

- **Tailor-made solutions**

From preliminary drawings to installation, Pella's expert team of architects, engineers, drafters and consultants can work to deliver custom window and door solutions for your project. Partner with Pella to achieve your unique vision without concessions.

- **Intentional innovation**

The award-winning Integrated Rolscreen® retractable screen preserves aesthetics and the view. It is a double- and single-hung screen that appears when you open the window and rolls away, out of sight, when you close it.

- **Durable interiors and extruded aluminum exteriors**

To help save you time on the jobsite, interior finish options are available in a variety of paints and stains, or primed and ready-to-paint. To complement your exterior aesthetic, choose from our carefully curated color palette or define your own custom color for your project.

- **ENERGY STAR® certified<sup>3</sup>**

Pella wood products offer energy-efficient options that will meet or exceed ENERGY STAR guidelines in all 50 states.

- **Testing beyond requirements**

All wood products and testing are not created equal. Pella raises the bar on industry standard testing and beyond to deliver long-lasting products and reduced callbacks. Every Pella wood window and door passes 5, on average, quality checks before it arrives on the jobsite.

- **Best limited lifetime warranty<sup>4</sup>**

Pella Reserve products are covered by the best limited lifetime warranty in the business for wood windows and patio doors.<sup>4</sup>

Available in these window and patio door styles:



Special shape windows also available.

<sup>1,2,3,4</sup> See back cover for disclosures.